



STYLECREST®

A Building Products Company

Mission Statement For Our Customers:

“To Combine Products & Service
That Assures 100% Customer Satisfaction”

Mission Statement For Our Associates:

“To Entrust Our Associates with Responsibility,
Resources, and Authority to Achieve Our Mission”



Terms and Conditions of Sale

Payment Options / Terms of Sale

STYLE CREST® offers several payment options:

- Major credit card:
Discover, Visa, Master Card, , American Express



- C.O.D. - Company or certified check, money order
- Open account line of credit
- Sorry, personal checks are not accepted

C.O.D. (Company Check) and Open Account require that a new account credit application be completed to verify business owner, address, bank relationship, and trade references. Certain open account credit limits may require additional information such as Dunn & Bradstreet, company financials, personal guarantees and Equifax reports.

Freight and Order Minimums

Delivery charges and freight minimums may apply depending on customer location and purchased quantities. Delivery freight charges provided when order is placed.

Sales Tax

An executed sales tax exemption certificate must be on file in order to avoid sales tax being charged to any order. Sales tax is automatically added to an order without a valid sales tax exemption certificate on file.

Damaged Items / Shortages

All items are carefully packed before shipment. If merchandise is damaged by the carrier, you must make note of it on the delivery receipt. In all cases, count the number of cartons received compared to the delivery receipt and sign accordingly. You must initiate damage claims at the time of delivery.

Returns

Unless shipped in error, Style Crest® will not accept any merchandise for return without prior written authorization

Note

Style Crest® makes every effort to stock the products needed in each unique market area. Not all products shown in the catalog are stocked at all locations, but can be made available. Please contact your sales representative for information on specific product needs. The possession of this catalog does not constitute an offer to sell the products listed. No part of this book may be reproduced in any manner without the permission of Style Crest®.

from Customer Service. Only products in our current offering, in good resalable condition will be considered. All returns, (except when a direct result of a Style Crest® error) must be returned freight paid and will be charged a 15% restocking charge. Return requests beyond 30 days after invoice can not be considered.

Pricing

Contact your Customer Service Team for pricing inquiries. Pricing is subject to change without notice.

1-800-945-4440

Ordering Procedure

All orders must be placed to the Customer Service Team at:

1-800-945-4440

If you prefer, you can fax your orders. Contact your Customer Service Team for your FAX number. A personalized order form can be created.

1-800-945-4440

Please have part numbers and quantities ready for our Customer Service Team Members.

For first time purchasers, please have a copy of your Sales Tax Exemption Certificate available for fax transfer to our Accounting Department.

Pick-Up Orders

Our hours of operation are 8:00 A.M. to 4:30 P.M. Monday through Friday. Please call in advance to ensure your order is pick-up ready.

Warranty Statement:

Style Crest®, Inc. makes no warranties written, implied, or expressed, including implied warranties of merchantability and fitness for a particular purpose in this catalog. The only warranties applicable to these products are the warranties offered by the products manufacturer. Style Crest® reserves the right to change or discontinue products without notice.



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